How to Make Reservations

Before starting a reservation, make sure you have your BPRD registration account and password ready to log in. Your account is your email address and the default password is your last name (first letter capitalized) unless you set it up differently.

User Name: _____

Password: _____

If you don't have an account with BPRD you'll need to create one to register online or over the phone. To create an account, go to <u>www.bendparksandrec.org</u> then click on the brown **Register** button on the right-hand side of the website.

If you already have an account login in at this time or click **Create and Account**. Please note that it can take up to 24 hours to approve new households.

Enter all your information into the fillable fields and then either click **Save** or **Add New Household Member**. Once you click Save this will send our Customer Service Team an email to review your account and this will pop up

REGISTER Create an Account NOTE: New accounts must be rerified before use. This process the process th

Save	Cancel	Add New Household Member

Thank you for creating an account. Please allow up to 48 hours for your account to be verified. You will receive an email once your account is approved

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on your screen below.
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Once your account is approved you'll receive an email that you provided and you can then login.

Once you are logged in you'll come to the main page where you have a few options on how to select the activity you'll like to register for:



Click on this box for all Juniper Swim and Fitness Related activities.



Click on this box for all Larkspur Community Center related activities.



Click on this box for specific fitness class offerings



Click on this box for all water related activities at both facilities.

Select the "+" (plus symbol) to add any number of sessions to your cart. At the bottom of the screen, confirm your selection and click the **Add to Cart** button. Note: fees shown are for regular adult patrons. Older adult and youth pricing will be applied in the checkout screen. If you're not logged in, you will now be prompted to log in.

On the next screen, select the member(s) of your household who will participate in the session. Only lap swim and family swim sessions may have shared lanes/ spaces - see registration page for details. For family swim, an adult must be the top/first listed member - if it's not, you'll need to contact customer service for help.

The next screen will display your shopping cart, where you can confirm the selected class(es) and fee(s). Click **Proceed to Checkout** to complete your reservation and transaction.

On the check-out page, you will complete your reservation by paying for your session(s), using a credit on account or using your pass (it will show \$0 amount due). Click the **Complete Transaction** button to finalize your transaction and receive a confirmation receipt to your email.

Click 'Continue' to initiate the payment authorization process and generate a confirmation receipt.				
Click 'Complete Transaction' to finalize your purchase and generate a confirmation receipt.				
Complete Transaction	Back To Cart	Add a Donation		

